



R110 Gas Control Valve Voluntary Recall Program

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What Water Heaters are Involved?

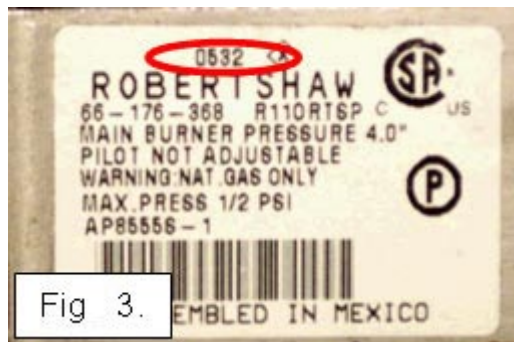
The voluntary recall applies to R110 gas control valves that were manufactured between July 25, 2005 and August 14, 2005. Thus, consumers who had gas water heaters installed or serviced prior to July 25, 2005 are unaffected. If your water heater was installed since July 25, 2005, or you have had it serviced since that date, it is possible that you may have an affected valve. These valves are used in natural and liquid propane (LP) gas water heaters. Electric water heaters are not affected.

To view a list of potentially affected water heater brands and to check model and serial numbers that may be affected, please visit the Robertshaw web-site at www.robertshaw.com, click on the R110 recall information, click on "What water heaters are Involved?" and enter your model and serial number and press Search. Please note that a serial number is required to complete the search.

If your water heater's serial number does not appear in the list of potentially affected units above, your valve is not included in the recall. If your water heater's serial number does appear, you will need to check the date code on the valve. Only valves with date codes 0531, 0532 and 0533 are subject to the recall. However, not all valves with these date codes are included in the recall. To identify which valves are NOT included in the recall, please see instructions below. The date code can be found on a label on the right side of the valve. Note: Many models require removal of the piezo (spark) ignitor in order to see the date code on the label (see below).

How to remove and replace the piezo (spark) ignitor (available on many models).

1. Shut off the gas supply to the water heater at the manual shutoff on the supply pipe to the water heater. Turn the water heater gas valve to OFF.
2. Remove piezo ignitor by prying the striker away from the gas valve with a screwdriver as shown (Fig. 1). Pull the ignitor away from the valve to reveal the date code (Fig. 2).



3. Read the label as shown in the picture above (Fig. 3).

4. If your water heater's model and serial numbers are included in the list of potentially affected numbers AND the date code of your water heater gas valve is 0531, 0532 or 0533, immediately turn off the gas supply to your water heater at the manual shutoff on the supply pipe to the water heater and contact Robertshaw at 888-225-1071.

To restart the water heater if the date code is not 0531, 0532 or 0533:

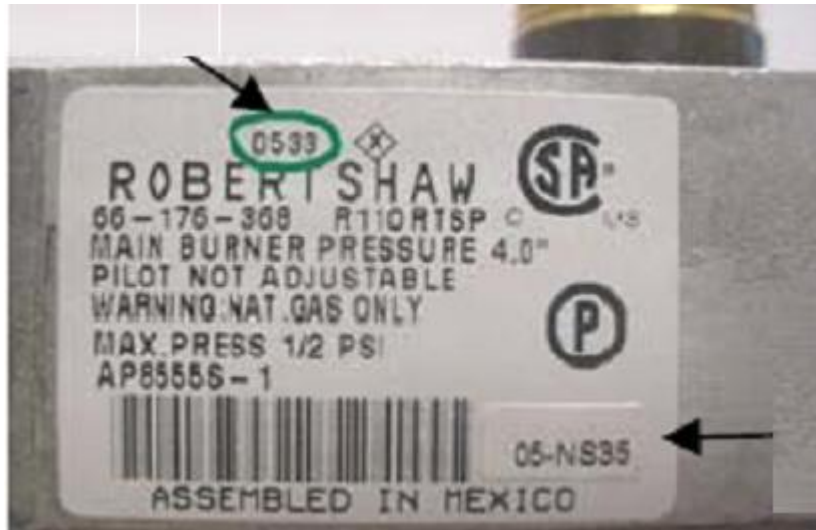
- Reattach the piezo ignitor by sliding it on to the valve.
- Relight the pilot by following the lighting instructions provided on the water heater.

If you do not believe that you can perform the task of detaching the ignitor, please call Robertshaw at 888-225-1071 and a service technician will be sent to inspect the valve. However, you should turn off the gas supply to the water heater at the manual shutoff on the supply pipe until your water heater is inspected and it is confirmed whether you have one of the valves subject to the recall.

How do I distinguish which valves with date codes of 0531, 0532 or 0533 are NOT included the recall?

All recalled R110 gas valves have a date code of 0531, 0532 or 0533. However, not all valves with these date codes are included in the recall. If your water heater's serial number does not appear in the list of potentially affected units above, your valve is not included in the recall. Moreover, unaffected valves with date codes of 0531, 0532 or 0533 will be marked as illustrated below.

Unaffected valves on General Electric (GE), Hotpoint, Rheem, water heaters can be identified by a green circle around the date code and a label that reads "05-NS35." (See picture below.)



Unaffected valves on GSW and John Wood water heaters can be identified by a green line through the date code and a label that reads, "05-NS35." (See picture below.)



Unaffected valves on Bradford White, water heaters can be identified by a blue mark at the date code and through the UPC symbol. (See picture below.)



Valves that have been serviced in the field can be identified by a label that reads "05-NS35".



If your gas valve has a date code of 0531, 0532 or 0533 and does NOT have the markings shown above, immediately turn off the gas supply to your water heater at the manual shutoff on the supply pipe to the water heater and contact Robertshaw at 888-225-1071.

Safety Precautions: As with any gas appliance, if you smell gas near your water heater or in the building, immediately leave the area and call your gas company or a certified gas technician to investigate the cause.

