The right certification mark on your product can open doors to markets you seek in the U.S., Canada, Europe, Asia, and the rest of the world. The key to successful certification is working with a knowledgeable third-party certification agency from the beginning of your product lifecycle. Here’s how...

**STEP 1 Concept and R&D**

You have an idea for a product but safety requirements vary globally. We can help determine which marks and certifications are required for your product based on the regions or countries you wish to sell your product into.

**STEP 2 Prepare for Certification**

Assemble the key documents needed for certification, including:
- A product fact sheet
- Product labels or markings
- Instruction manual
- Certification drawings
- A Bill of Materials (BOM)

Send your documents to CSA Group to request a quote. Your quote will outline the scope of the approval. Once you accept the quote, we will confirm the start dates for your project.

**STEP 3 Request a Quote**

Need clarity on the technical requirements? Save time and money with CSA Group’s Technical Information Service. This customized, confidential service puts our experts to work for you by examining specifications and prototypes, advising on standards, and training your product team.

You have testing options. Field evaluations, witnessed manufacturer’s testing, and category programs for certification can help tailor the certification process to your business need.

**STEP 4 Certification Testing, Assessment and Inspection**

CSA Group will evaluate your product against the required standards and share the findings. Depending on your compliance route this may take the form of lab testing, witness testing, or a physical inspection. Typically a factory inspection of your production process is required for your certified record. We will advise you on the requirements and arrange for an audit or inspection to take place.

We will provide start and completion dates and information in a timely manner including any non-conformances should they occur. Our goal is to provide exceptional customer service and certify your product efficiently.

**STEP 5 Product Launch**

When your product meets the requirements, CSA Group will issue a formal report and certificate of compliance. The certificate grants you permission to use the CSA certification mark on your certified product.

We can also pre-test your product. Early testing can help you identify problems that might delay certification. If you don’t have testing facilities, we can do it for you. We will regularly communicate with you throughout the project.

Contact Us +1 866 797 1272 certinfo@csagroup.org csagroup.org