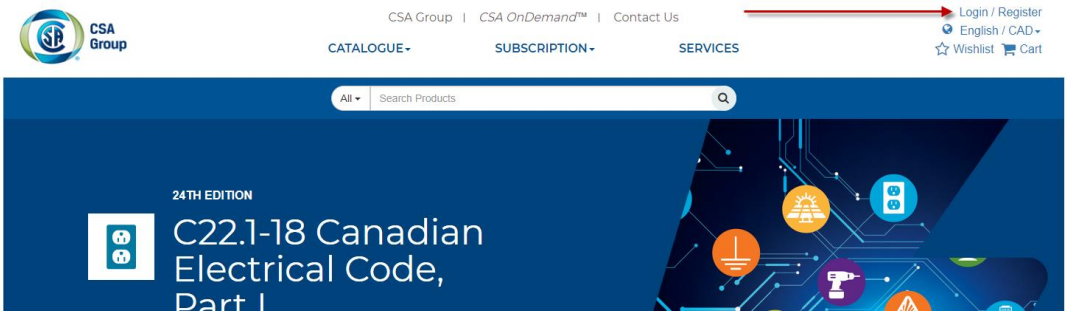
Accessing Your PDF Purchase on *CSA OnDemand™*

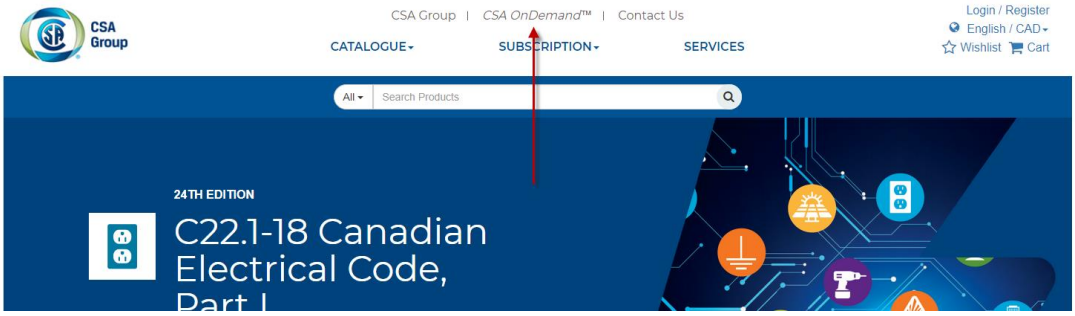
This guide will walk you through the steps so you can start using your PDF purchase quickly.

1. First, visit the CSA Group Online store.

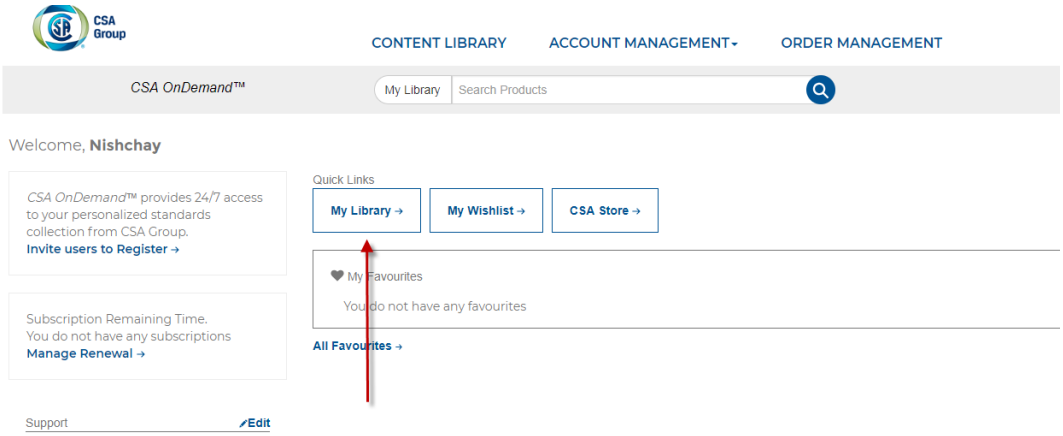
2. Next, click on “Login” in the upper-right corner of your browser and enter your login details.



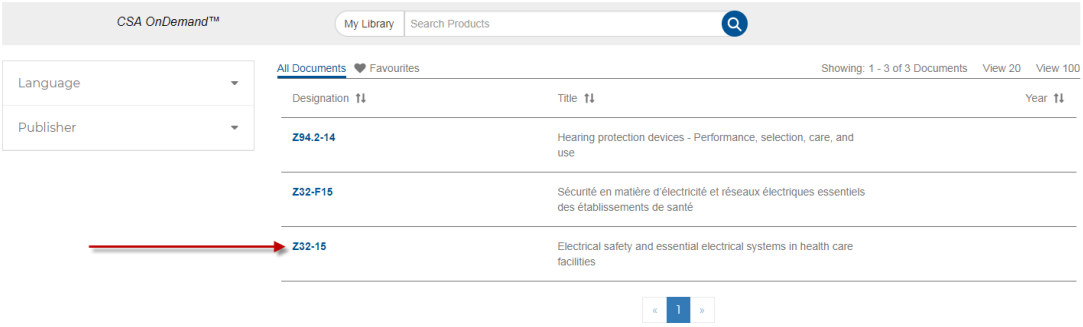
3. Once logged in, click on *CSA OnDemand™*



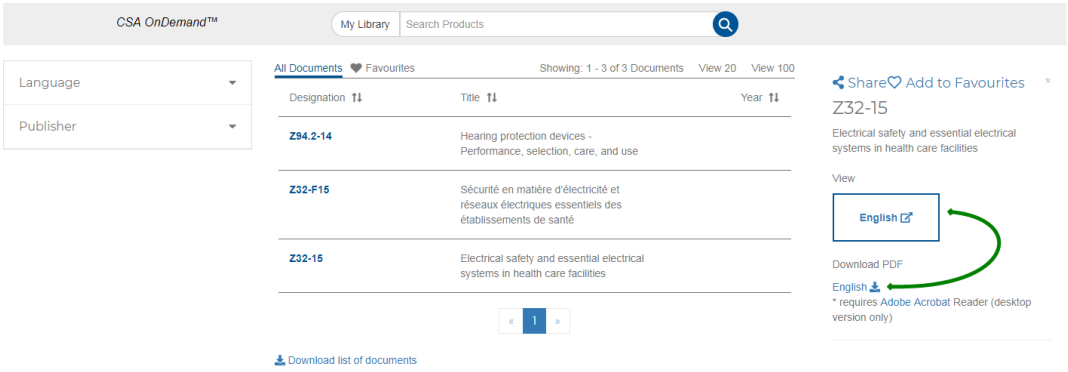
4. Next, click on the “My Library” tab.



5. From this screen, you can view your purchased PDFs. Click on the PDF for more details.



6. On the right hand side you will see two options, *View English* and *Download PDF English*.



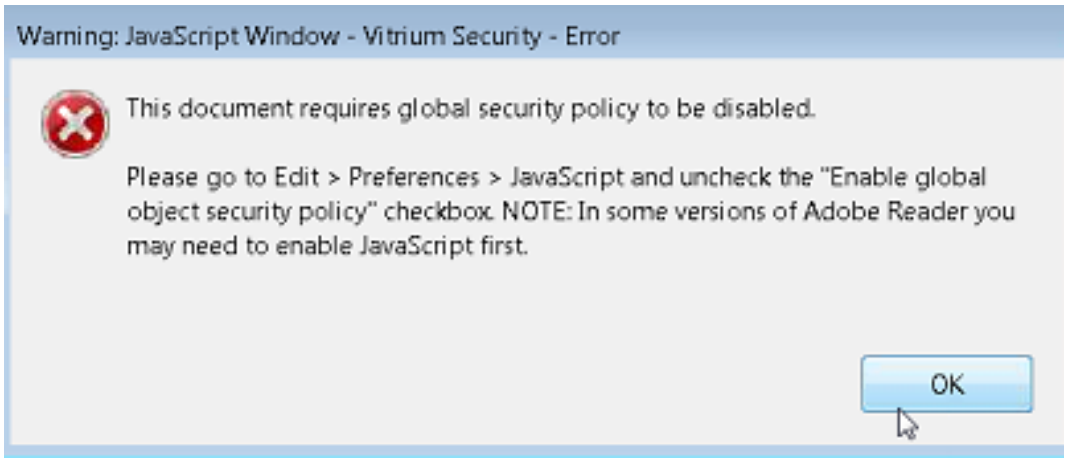
- "View English" opens the document in your web browser.
- "Download PDF" English allows you to download the PDF to your computer.

7. After you download the PDF, go to the *Downloads folder* on your computer and open the PDF with Adobe Reader (do not open the downloaded PDF in the browser).
   - *Please note: For security purposes, new digital rights management has been placed on our documents.*

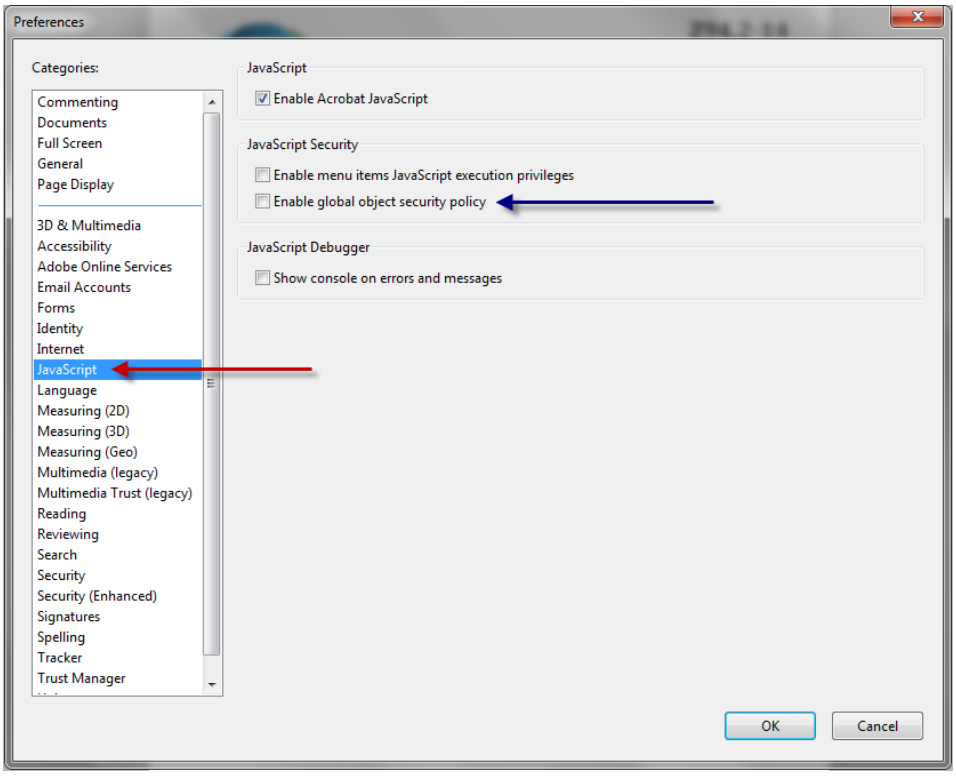
Troubleshooting Possible Errors:

Global security policy to be disabled:

If you encounter this error, please follow the steps.



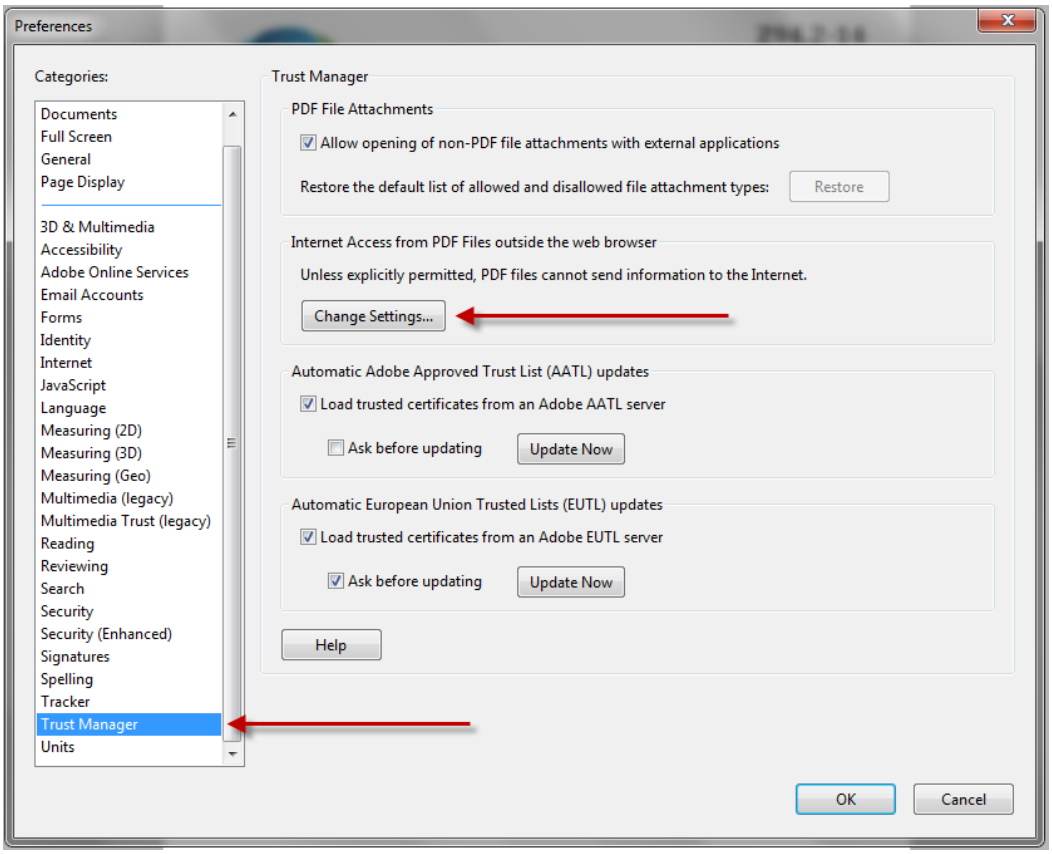
1. In Adobe Reader, Click on Edit > Preferences > JavaScript and uncheck the "Enable global object security policy" checkbox.
   Note: In some versions of Adobe Reader, you may need to enable JavaScript first.

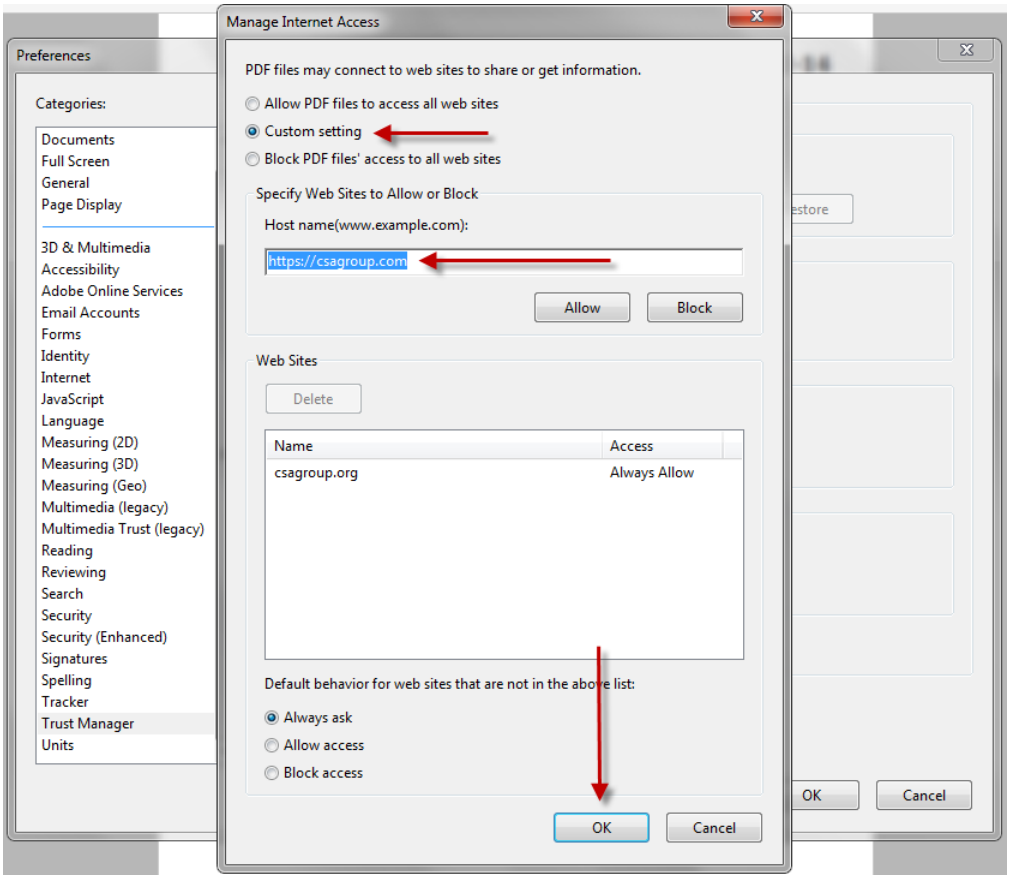


Error - Your security settings don't allow access to the Vitrium Security server:

If you encounter this error, please follow these steps.

1. In Adobe Reader, click on Edit > Preferences > Trust Manager > Change Settings and add the domain https://csagroup.com. Then click Allow.




Preferences
Categories:
Documents
Full Screen
General
Page Display
3D & Multimedia
Accessibility
Adobe Online Services
Email Accounts
Forms
Identity
Internet
JavaScript
Language
Measuring (2D)
Measuring (3D)
Measuring (Geo)
Multimedia (legacy)
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Tracker
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Units
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PDF files may connect to web sites to share or get information.
Allow PDF files to access all web sites
Custom setting
Block PDF files' access to all web sites
Specify Web Sites to Allow or Block
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https://csagroup.com
Allow
Block
Web Sites
Delete
Name
Access
csagroup.org
Always Allow
Default behavior for web sites that are not in the above list:
Always ask
Allow access
Block access
OK
Cancel
OK
Cancel